

*NAPOLÉON products are manufactured under the strict Standard of the World Recognized
ISO 9001 : 2000 Quality Assurance Certificate.*

NAPOLÉON products are designed with superior components and materials, assembled by trained craftsmen who take great pride in their work. The complete fireplace is thoroughly inspected by a qualified technician before packaging to ensure that you, the customer, receives the quality product that you expect from NAPOLÉON.

NAPOLÉON WOOD FIREPLACE PRESIDENT'S LIFETIME LIMITED WARRANTY

The following materials and workmanship in your new NAPOLÉON wood fireplace are warranted against defects for as long as you own the fireplace. This covers: combustion chamber, heat exchanger, stainless steel baffle retainer, ceramic glass (thermal breakage only), gold plated parts against tarnishing, porcelainized enamelled components, aluminum extrusion trims ashdrawer, and cast iron castings.

Electrical (110V) components and wearable parts such as blowers, thermal switch, switches, wiring, firebrick and gasketing are covered and NAPOLÉON will provide replacement parts free of charge during the first year of the limited warranty.

Labour related to warranty repair is covered free of charge during the first year. Repair work, however, requires the prior approval of an authorized company official. Labour costs to the account of NAPOLÉON are based on a predetermined rate schedule and any repair work must be done through an authorized NAPOLÉON dealer.

CONDITIONS AND LIMITATIONS

NAPOLÉON warrants its products against manufacturing defects to the original purchaser only -- i.e., the individual or legal entity (registered customer) whose name appears on the warranty registration card filed with NAPOLÉON -- provided that the purchase was made through an authorized NAPOLÉON dealer and is subject to the following conditions and limitations:

This factory warranty is non-transferable and may not be extended whatsoever by any of our representatives.

The wood fireplace must be installed by an authorized service technician or contractor. Installation must be done in accordance with the installation instructions included with the product and all local and national building and fire codes.

This limited warranty does not cover damages caused by misuse, lack of maintenance, accident, alterations, abuse or neglect and parts installed from other manufacturers will nullify this warranty.

This limited warranty further does not cover any scratches, dents, corrosion or discolouring caused by excessive heat, abrasive and chemical cleaners nor chipping on porcelain enamel parts, nor any venting components used in the installation of the fireplace.

In the first year only, this warranty extends to the repair or replacement of warranted parts which are defective in material or workmanship provided that the product has been operated in accordance with the operation instructions and under normal conditions.

After the first year, with respect to the President's Limited Lifetime Warranty, NAPOLÉON may, at its discretion, fully discharge all obligations with respect to this warranty by refunding to the original warranted purchaser the wholesale price of any warranted but defective part(s).

After the first year, NAPOLÉON will not be responsible for installation, labour or any other costs or expenses related to the reinstallation of a warranted part, and such expenses are not covered by this warranty.

Notwithstanding any provisions contained in the President's Limited Lifetime Warranty, NAPOLÉON'S responsibility under this warranty is defined as above and it shall not in any event extend to any incidental, consequential or indirect damages.

This warranty defines the obligations and liability of NAPOLÉON with respect to the NAPOLÉON wood fireplace and any other warranties expressed or implied with respect to this product, its components or accessories are excluded.

NAPOLÉON neither assumes, nor authorizes any third party to assume, on its behalf, any other liabilities with respect to the sale of this product. NAPOLÉON will not be responsible for: over-firing, downdrafts, spillage caused by environmental conditions such as rooftops, buildings, nearby trees, hills, mountains, inadequate vents or ventilation, excessive venting configurations, insufficient makeup air, or negative air pressures which may or may not be caused by mechanical systems such as exhaust fans, furnaces, clothes dryers, etc.

Any damages to fireplace, combustion chamber, heat exchanger, brass trim or other component due to water, weather damage, long periods of dampness, condensation, damaging chemicals or cleaners will not be the responsibility of NAPOLÉON.

The bill of sale or copy will be required together with a serial number and a model number when making any warranty claims from your authorized dealer. The warranty registration card must be returned within fourteen days to register the warranty.

NAPOLÉON reserves the right to have its representative inspect any product or part thereof prior to honouring any warranty claim.

ALL SPECIFICATIONS AND DESIGNS ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE DUE TO ON-GOING PRODUCT IMPROVEMENTS. NAPOLÉON® IS A REGISTERED TRADEMARK OF WOLF STEEL LTD. PATENTS U.S. 5.303.693.801 - CAN. 2.073.411, 2.082.915. © WOLF STEEL LTD.